

**NEW PANDA AND PUNTO YOUNG.
A LITTLE TOUCH OF HAPPINESS. FROM ITALY.**











OUR FIAT STORY



FIAT CHRYSLER AUTOMOBILES



FIAT CHRYSLER AUTOMOBILES



OUR FIAT STORY







“A DISSOCIATIVE IDENTITY DISORDER?”

D.I.D.



**RATIONAL
FUNCTIONAL**



**EMOTIONAL
ASPIRATIONAL**





SNAPSHOT OF TODAY

TWO MISSIONS

ONE VISION

THE PLAN

THE PRESS

THE WALL STREET JOURNAL. | BUSINESS

AUTOS - INDUSTRY

Fiat Will Shrink Spending in Europe

By CHRISTOPH RAUWALD and GILLES CASTONGUAY

Sunday, April 13, 2013 3:40 p.m. ET

THE WALL STREET JOURNAL. | BUSINESS

AUTOS - INDUSTRY

Fiat Delays Launch of Two Models

By GILLES CASTONGUAY

April 1, 2013 8:17 a.m. ET

CONTRIBUTORE DELLA SERA
Economia

IL FUTURO DELLA FIAT

14 settembre 2012 | 10:40

Fiat e l'addio a «Fabbrica Italia»

I colpi del mercato e quei modelli che mancano

*La caduta del mercato non è colpa
Ma la scelta di non investire sulle*

Il Sole **24 ORE**

Italia&Mondo Norme e Tributi Finanza&Mercati Nov

18 MARZO 2014

Fiat in ritirata dall'auto di massa

Torino punta sui segmenti più dinamici, ma il problema è contenere i costi con volumi bassi

di Andrea Malan



REUTERS

EDITORIAL

HOME BUSINESS MARKETS WORLD PO

Fiat's U.S. dealers anxious for broader product lineup

By BERNIE WOODALE

DETROIT (Reuters) - April 10, 2013 5:10pm EDT



FIAT SHOWROOM 2010

- Many cars, blurred family feeling
- Not building a common Brand Equity
- Inconsistent pricing power



FIAT SHOWROOM 2014

- A starting point to redefine the brand

500L (2012)

Volumes 2013: 79K
Ranking: 1° (2013)
Peak: 79K

PUNTO (2005)

*Restyling in 2009 & 2011 TBC
Volumes 2013: 118K
Ranking: 3° (2006)
Peak: 330K

FREEMONT (2011)

Volumes 2013: 20K
Ranking: 3° (2012)
Peak: 26K

PANDA (2012)

Volumes 2013: 148K
Ranking: 1° (2012)
Peak: 148K

500 (2007)

Volumes 2013: 165K
Ranking: 1° (2013)
Peak: 187K



"Cool & Capable"

Small Car

"All the Cars You Want"

"The Official Car to do What You Want"

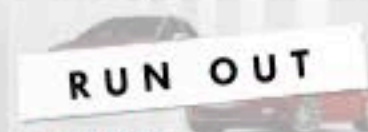
"An Icon of Italian Lifestyle"

SEDICI (2006)

Volumes 2013: 6K
Ranking: 2° (2008)
Peak: 32K

BRAVO (2007)

Volumes 2013: 10K
Ranking: 12° (2008)
Peak: 97K



RUN OUT

Small SUV

Compact

QUBO (2008)

Volumes 2013: 13K
Ranking: 5° (2010)
Peak: 24K

DOBLÒ (2009)

Volumes 2013: 8K
Ranking: 6° (2012)
Peak: 16K



LCV
Derivative

LCV
Derivative



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Compact

"All th

"An Icon of Italian Lifestyle"

"The Official Car to do What You Want"

LCV
Derivative

LCV
Derivative

PANDA

IT MAKES A STATEMENT



THE POCKET SIZE SUV



10K€

20K€

TOPGEAR
MAGAZINE
AWARDS
2012

Average msrp : 16.500€

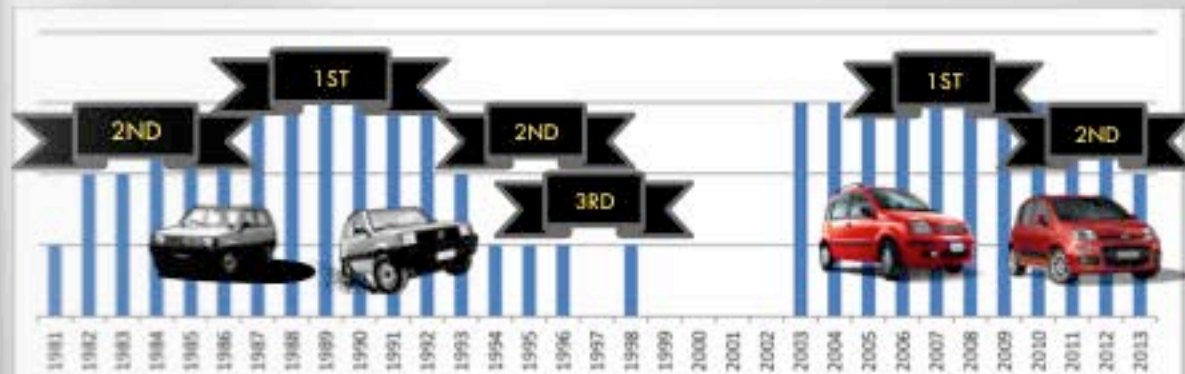
SNAPSHOT OF TODAY

A BROAD CUSTOMER TARGET



IT HAS BEEN A LEADER SINCE 1980

MORE THAN 6.5 MILLION UNITS SOLD IN 33 YEARS



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"Cool & Capable"

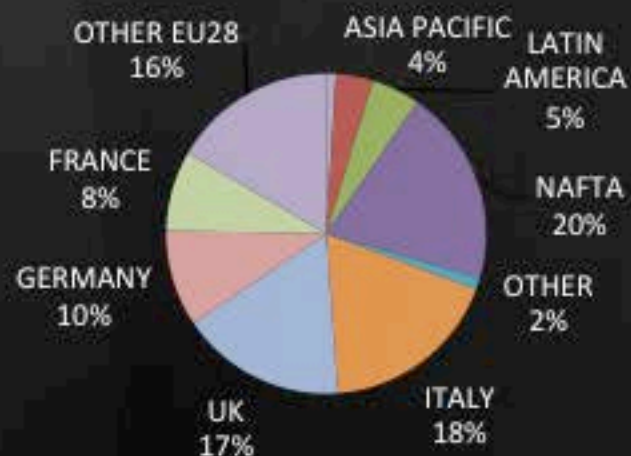
"The Off"

"An Icon of Italian Lifestyle"

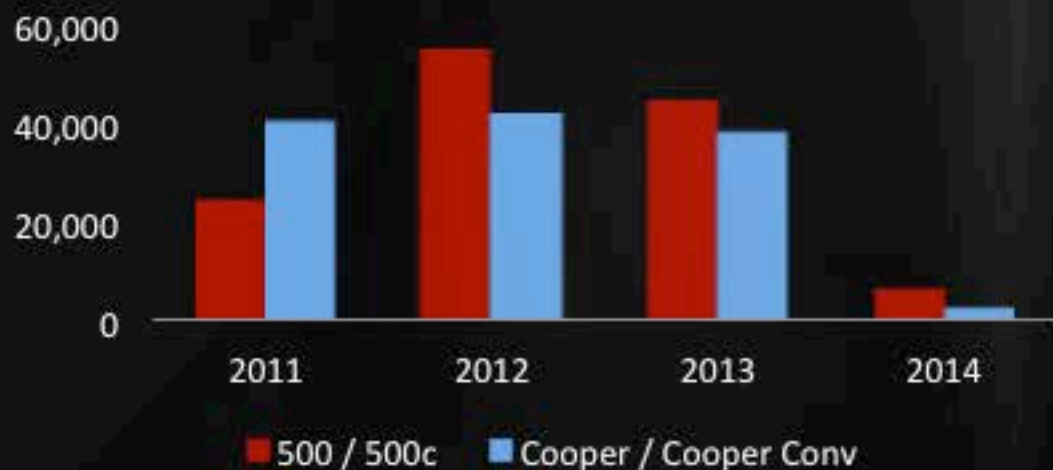
LCV
Derivative

LCV
Derivative

WHERE DOES IT SELL?



HOW IS 500 DOING IN NAFTA?



HOW IS 500 DOING IN EU?



FIAT IN NORTH AMERICA:

UNIQUE BLEND OF EMOTION, ASPIRATION, AND DESIRE

- 85% customers are new to Chrysler Group
- Customers buying the brand, not the segment

FIAT SHOWROOM 2014

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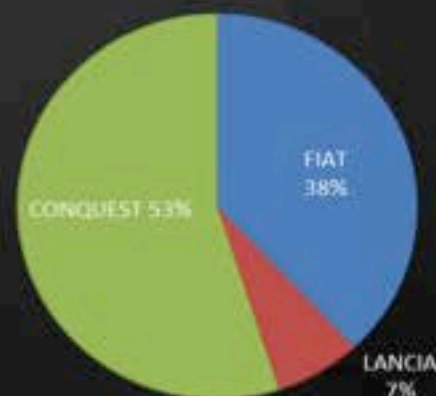
LCV
Derivative

"All"
"The Official C"

"An Icon of Italian Lifestyle"

"Cool & Capable"

500L CUSTOMER PROFILE

*It brings new customers---**--- and adds excitement to a boring segment*

HIGH LEVEL OF CONQUEST

CUSTOMERS COME FROM A
BROAD VARIETY OF SEGMENTS

THE 500L 'COOL & CAPABLE'

TOP 2 REASONS FOR PURCHASE

INTERIOR ROOMINESS + 60%

STYLING/APPEARANCE + 88%



500L vs L0 Segment

500L CUSTOMER SEGMENTATION vs L0 SEG.



YOUNGS (17-29) +103%



WITH KIDS <10Y/O +65%



WOMEN +19%

Source: 500L (no Trekking/Living), NCBS, FY13 3MM

Q1 2014 RESULTS EU28+EFTA vs 2013

+26,6% SALES VOLUMES

+2,8p.p. MARKET SHARE

2 DIGIT VOLUMES GROWTH IN 13 COUNTRIES

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FIAT IS STRONGLY ROOTED IN THE B-SEGMENT



MORE THAN 22M CAR IN 40 YEARS



850
'64 to '71
2,2 Mil Cars sold



127
'71 to '87
5 Mil Cars sold



UNO
'83 to '95
8,8 Mil Cars sold



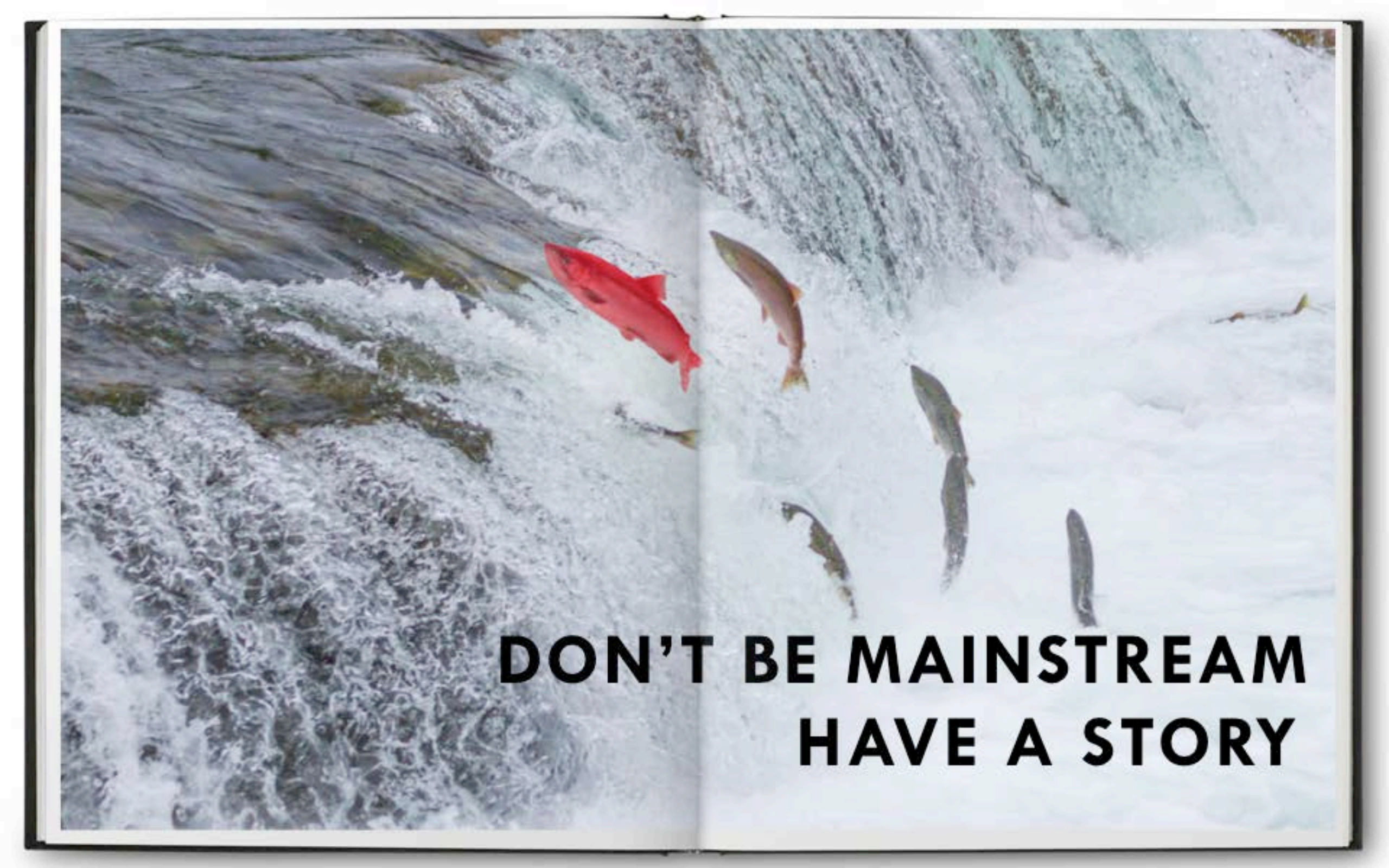
PUNTO
'93 to '99
3,4 Mil Cars sold



PUNTO
'99 to '12
3,1 Mil Cars sold

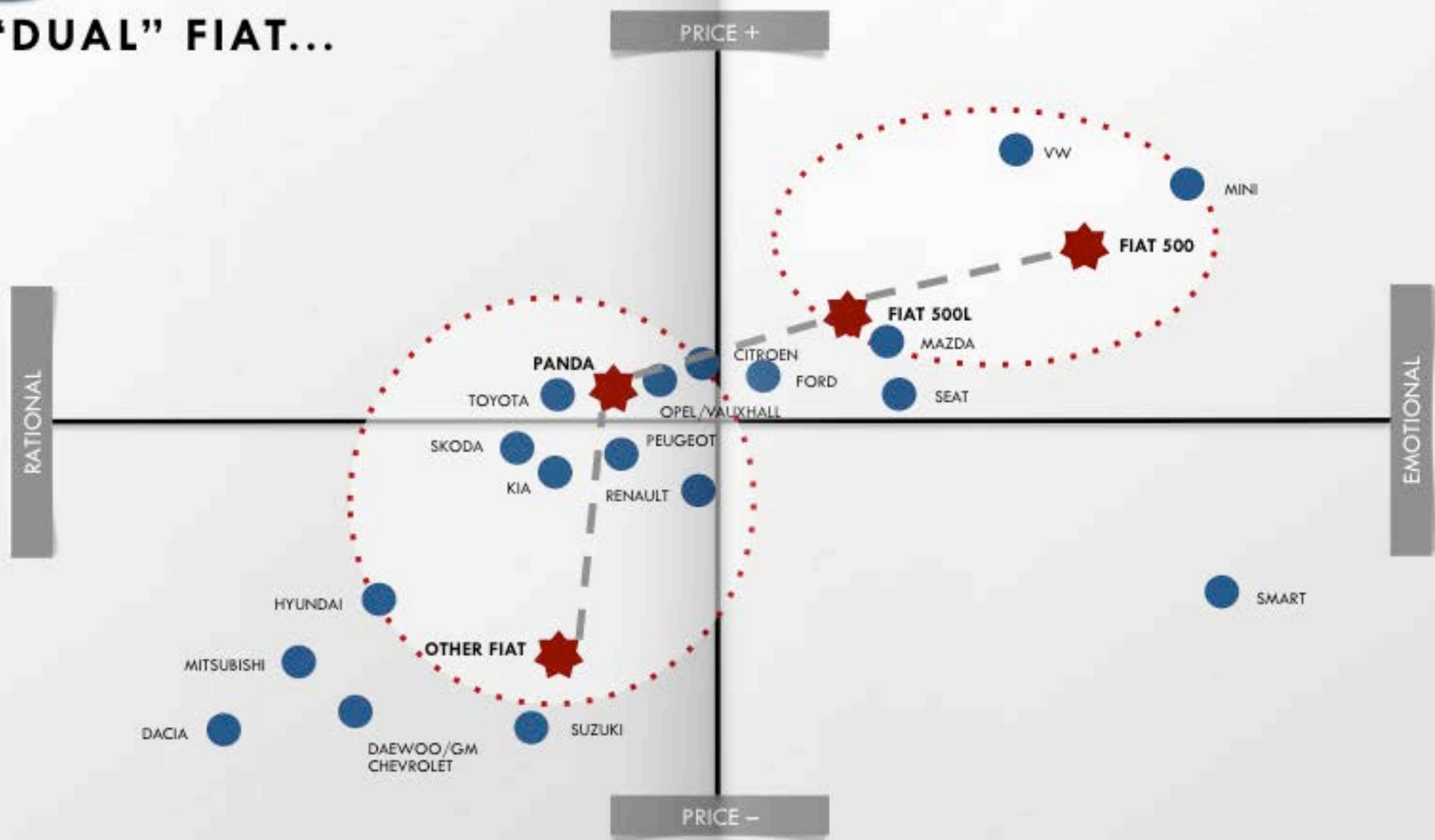


GRANDE PUNTO
'05 to...
2 Mil Cars sold



**DON'T BE MAINSTREAM
HAVE A STORY**

A "DUAL" FIAT...



PRICE GAP VS COMPETITION (IN SEGMENTS OF PRESENCE)

EMEA

NAFTA

SNAPSHOT OF TODAY

RATIONAL

 60%

 57%



LOWER MAINSTREAM

...FOR A DUAL MARKET

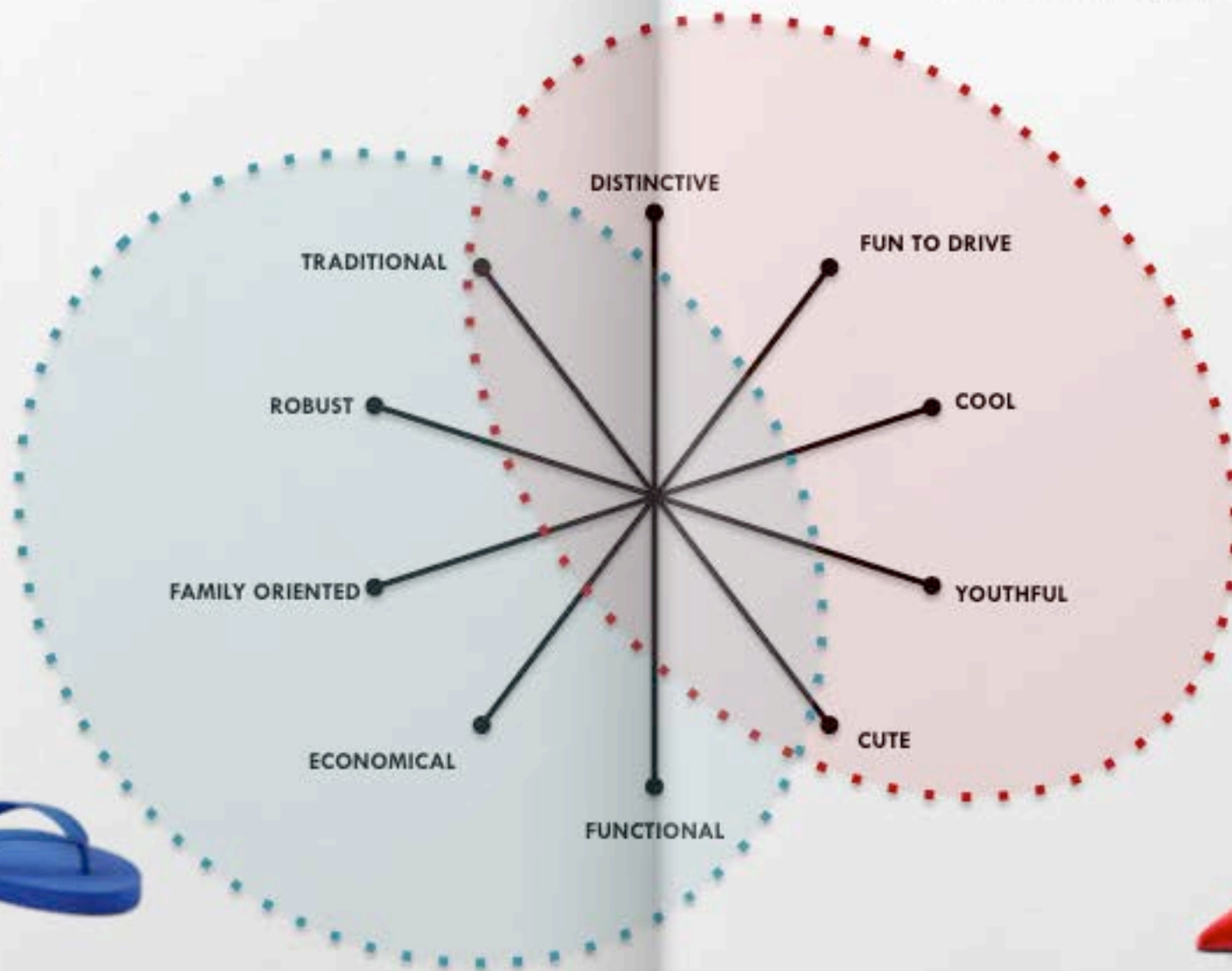
EMOTIONAL

40% 

43% 



UPPER MAINSTREAM





SNAPSHOT OF TODAY

TWO MISSIONS

ONE VISION

THE PLAN

FUNCTIONAL OR...

Clarify the way we can tackle the lower end. Feed our dealers and our devoted customer while protecting for a sustainable business.

ASPIRATIONAL?

Leverage the 500 family to expand Fiat's position within the upper mainstream markets.

UPPER MAINSTREAM

Δ IMAGE VS. MARKET AVERAGE

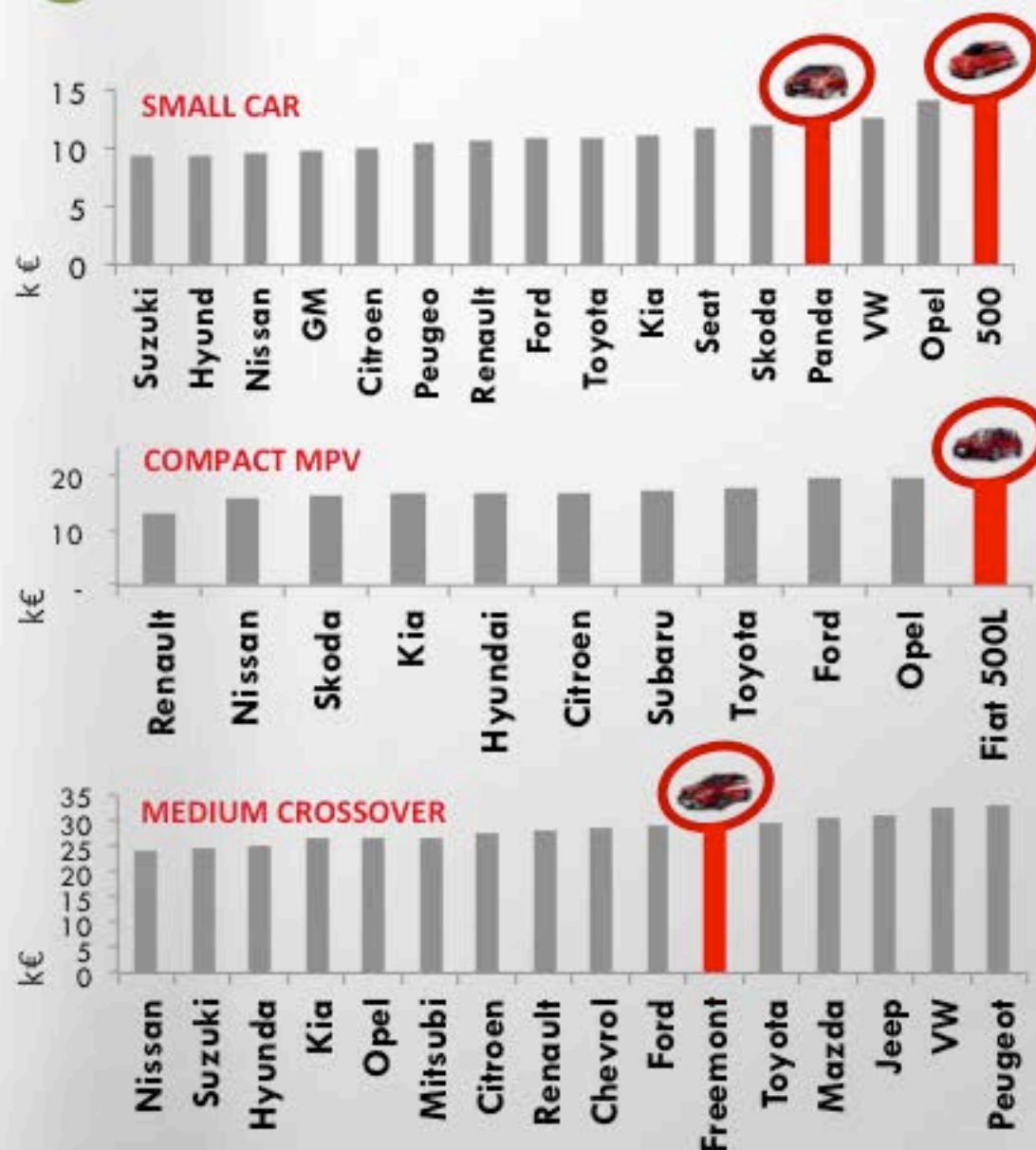


500 COMPETES CREDIBLY WITH THE BEST

Zero equals market average

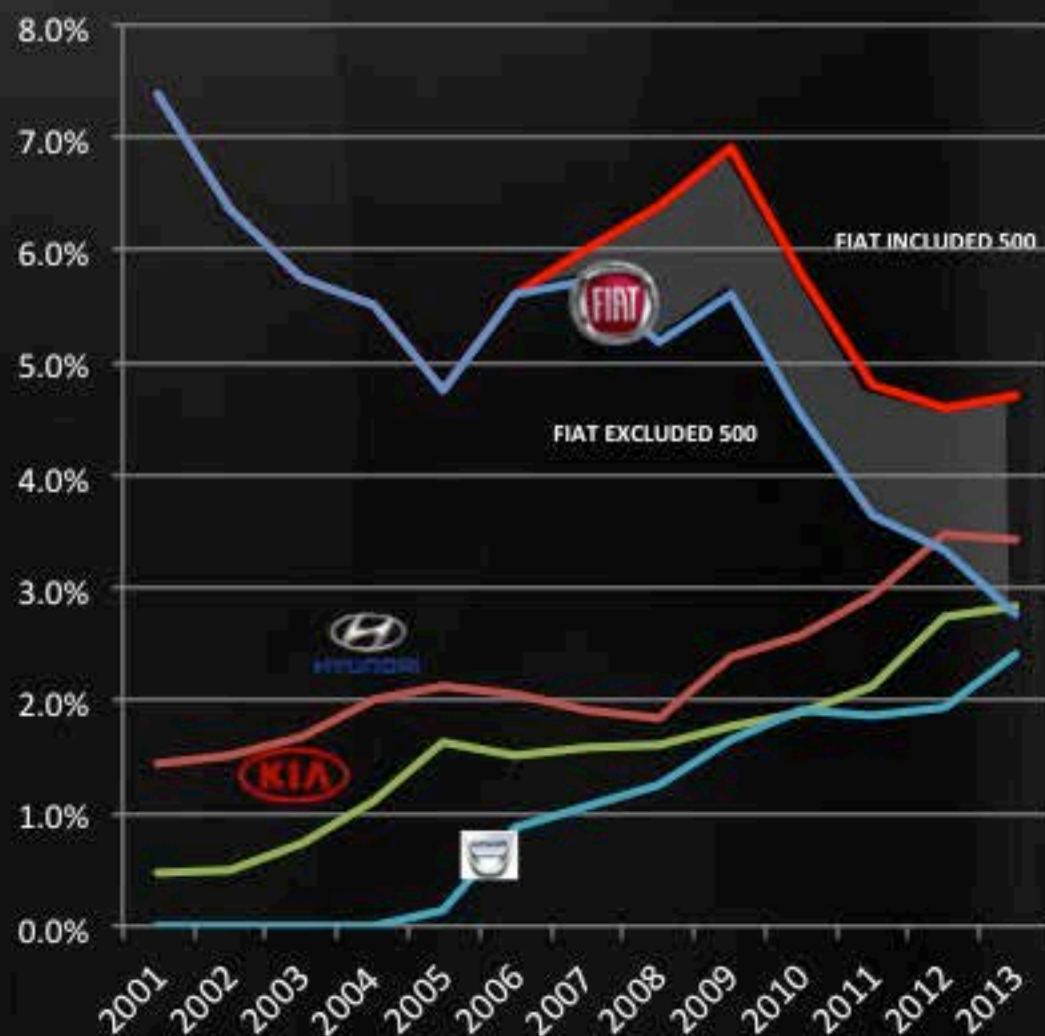


AVERAGE PRICE PAID

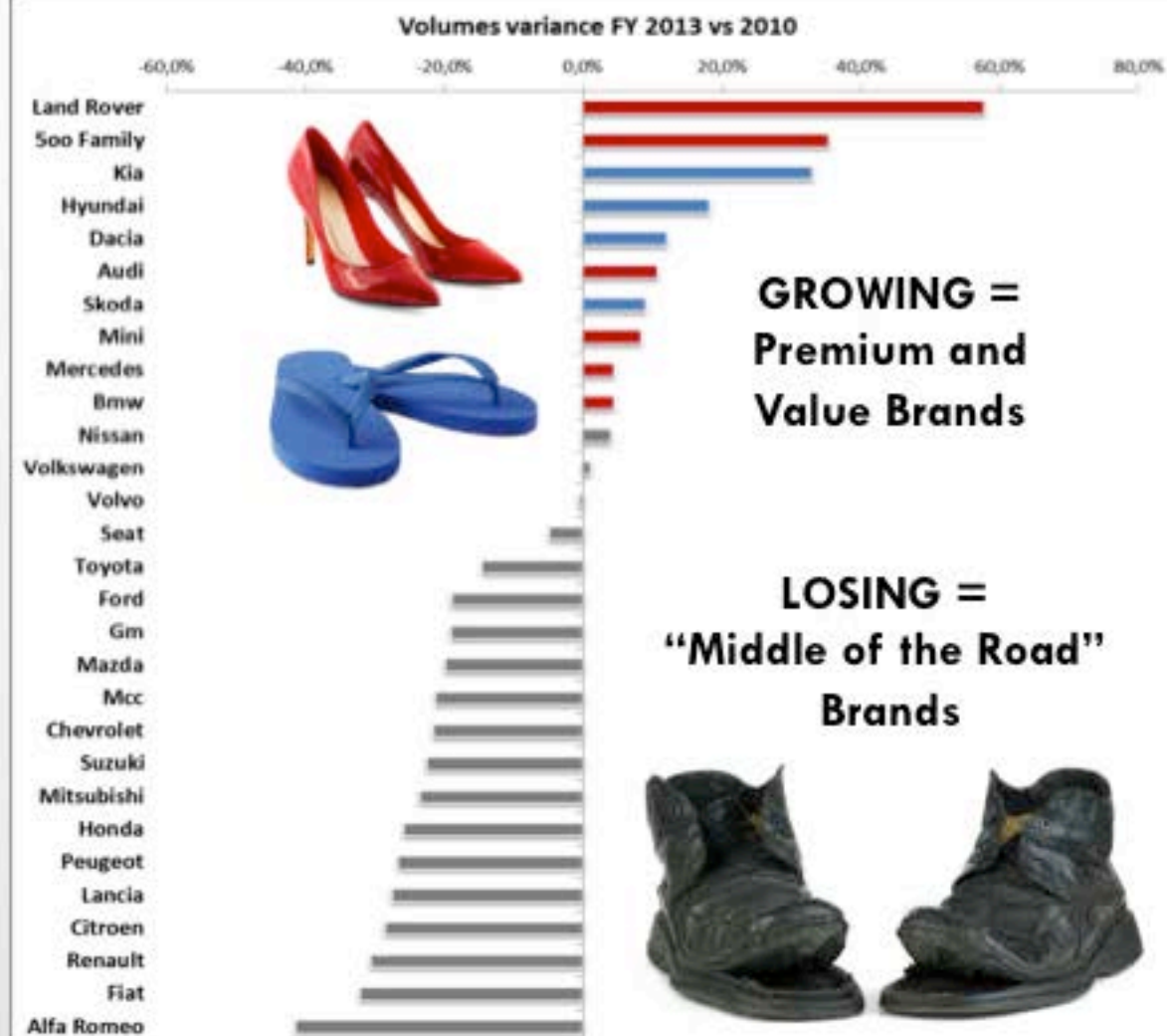


(Source: Car Park Study 2013)

LOWER MAINSTREAM



WE NEED TO TAKE A STAND





SNAPSHOT OF TODAY

TWO MISSIONS

ONE VISION

THE PLAN

ONE VISION

FUNCTIONAL



ASPIRATIONAL

CONSUMER GOODS

MAINSTREAM



UPPER MAINSTREAM



ITALIAN DESIGN

MAINSTREAM



UPPER MAINSTREAM





FIAT 124
«Berlina»
1966



FIAT 124 SPORT
«Spider & Coupé»
1966



FIAT 600
1955-1969



FIAT 600 Multipla
1956-1966



FIAT 500
«Nuova 500»
1957-1975



FIAT 124
«Berlina»
1966-1974



FIAT 128
1969-1983



FIAT 127
1971-1987



FIAT 500
«Topolino»
1936-1955



FIAT 8V
1952-1954



FIAT 124 Sport
«Spider & Coupé»
1966-1972



FIAT DINO
«Spider & Coupé»
1966-1972



FIAT X 1/9
1972-1989



FIAT 130 COUPÉ
1966-1977



FIAT PANDA
1980-2003



FIAT UNO
1983-1995



FIAT TIPO
1988-1995



FIAT PUNTO
1993-1999



FIAT PUNTO CABRIO
1993-1999



FIAT COUPÉ
1993-2000



FIAT BRAVO & BRAVA
1995-2001



FIAT PANDA
«Nuova Panda»
2003-2012



FIAT PUNTO
1999-2010



FIAT GRANDE PUNTO
2005-201...



FIAT PANDA
2011-201...



FIAT 500
2007-201...



FIAT 500L
2012-201...

ONE VISION

LET'S AVOID MISUNDERSTANDING

NOT A LOW COST BRAND



SMART AFFORDABLE SOLUTIONS

NOT A PREMIUM BRAND



Kartell

A LITTLE EXTRA PRICE TO FEEL SPECIAL
THE COOL ITALIAN BRAND



SNAPSHOT OF TODAY

TWO MISSIONS

ONE VISION

THE PLAN



BRAZIL

TODAY



OLD PALIO



UNO



PALIO



PUNTO



SIENA



GRAND SIENA



LINEA

"FIAT DEFINING AUTOMOTIVE LANDSCAPE"



"LEADER FOR 12 YEARS"



FUTURE



A-SEGMENT



UNO



PALIO/PUNTO



GRAND SIENA



STRADA



SMALL CUV



COMPACT PICKUP

FUTURE



A-SEGMENT



UNO



PALIO/PUNTO



GRAND SIENA



STRADA



SMALL CUV



COMPACT PICKUP

“HAPPINESS COMES WITH MOBILITY”



FUTURE



A-SEGMENT



UNO



PALIO/PUNTO



GRAND SIENA



STRADA



SMALL CUV



COMPACT PICKUP



"BRAZILIANS HAVE
PRIDE FOR THE BRAND"

FUTURE



A-SEGMENT



UNO



PALIO/PUNTO



GRAND SIENA



STRADA



SMALL CUV



COMPACT PICKUP

**BLUE JEAN
TUXEDO**

FIAT GLOBAL LRP

2014

2015

2016

2017

2018

 NEW UNO FLA-SEGMENT COMPACT PICKUP  NEW PUNTO B-CUVNEW GRAND SIENA  NEW PALIONEW SIENA LATAM



CHINA

广汽乘用车 GALI PILOT

广汽乘用车 2014年3月7日 正式上市

时尚版 (手动) 108,800元
 舒适版 (手动) 121,800元
 时尚版 (双离合) 122,800元
 舒适版 (双离合) 132,800元
 豪华版 (双离合) 158,800元

JOINT VENTURE SINCE 2009

IT'S TOUGH TO MAKE
.....
PREDICTIONS,
.....
ESPECIALLY
—— ABOUT THE ——
FUTURE
.....

• YOGI BERRA •

这很难
作出预测
尤其是关于未来



INDIA





***“IT’S AMAZING; THERE ARE
BLOODY THOUSANDS OF THEM.”***

— MIKE MANLEY
LAST WEDNESDAY, 9:13PM



CONNECTING WITH INDIA SINCE 1950's

FIAT 1100: 1950'S



FIAT PREMIERE 118NE: 1980'S



FIAT UNO: 1990'S



FIAT SIENA: 2000



FIAT PALIO: 2001



FIAT PETRA: 2004



FIAT PUNTO: 2011



FIAT LINEA CLASSIC: 2013



FIAT LINEA: 2009 & NEW LINEA: 2014



ALL MODELS ARE LOCALLY PRODUCED.

FIAT GLOBAL LRP

2014

2015

2016

2017

2018

LATAM

● NEW UNO FL

A-SEGMENT ●

● NEW PUNTO

● B-CUV

● NEW PALIO

COMPACT PICKUP ●

NEW GRAND SIENA ●

NEW SIENA ●

APAC

● LINEA

● AVVENTURA

D SEDAN ●

● NEW PUNTO

● OTTIMO ● PUNTO

● OTTIMO CROSS

● NEW GRAND SIENA

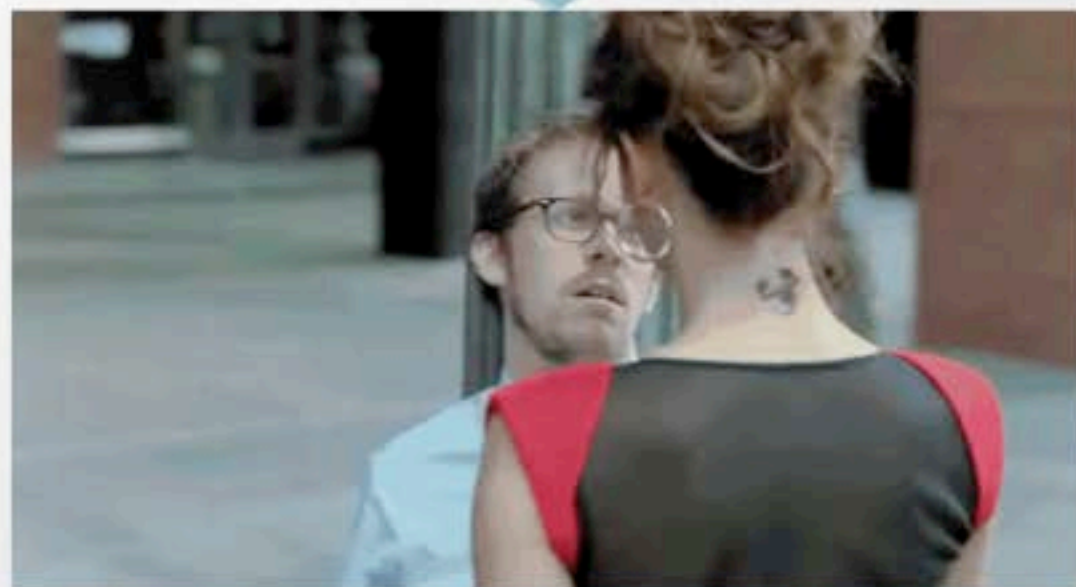
● NEW AVVENTURA

● COMPACT CUV

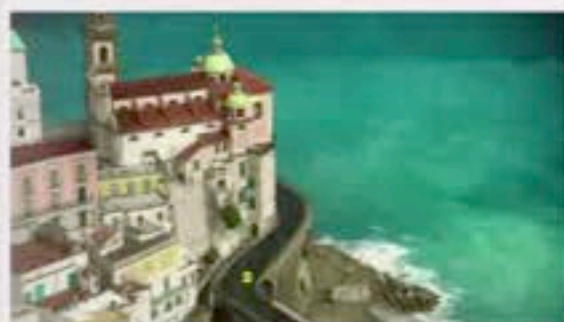
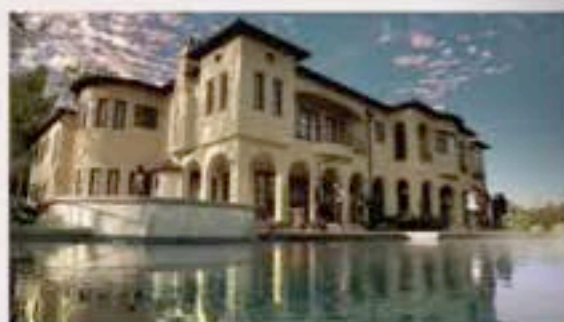
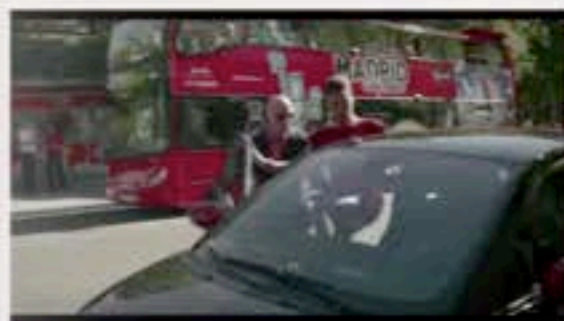
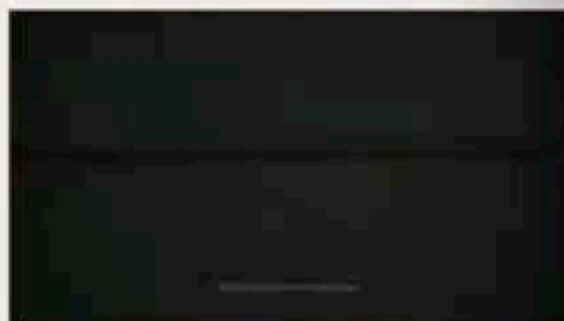
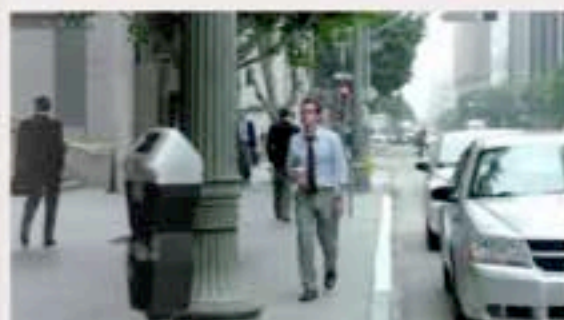


NAFTA

**SEDUCTION
ASPIRATION**



**BRAND POWER
PRICING POWER**



TODAY



FUTURE



TODAY



500

500L



FUTURE



500

500L



500X



SPECIALTY

TODAY



500

500L



FUTURE



500

500L



500X



SPECIALTY

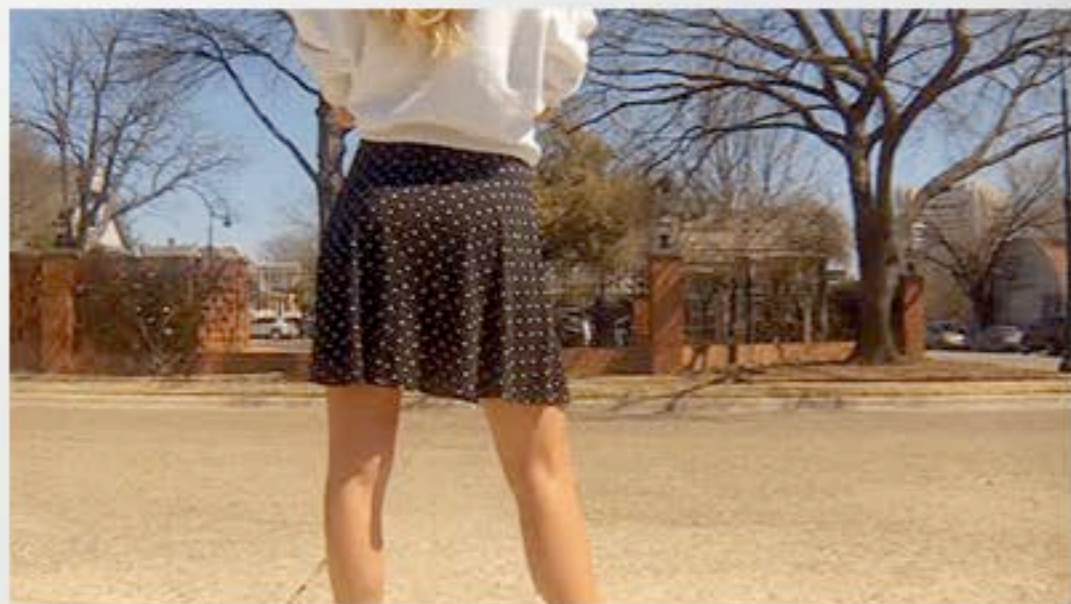
TODAY



500L



500



FUTURE



500L



500



500X



SPECIALTY

TODAY



500

500L



FUTURE



500

500L



500X



SPECIALTY

TODAY



500

500L



FUTURE



500

500L



500X



SPECIALTY

RATIONAL
OPPORTUNITY
HISTORY

ASPIRATIONAL
CHALLENGE
CHANGE

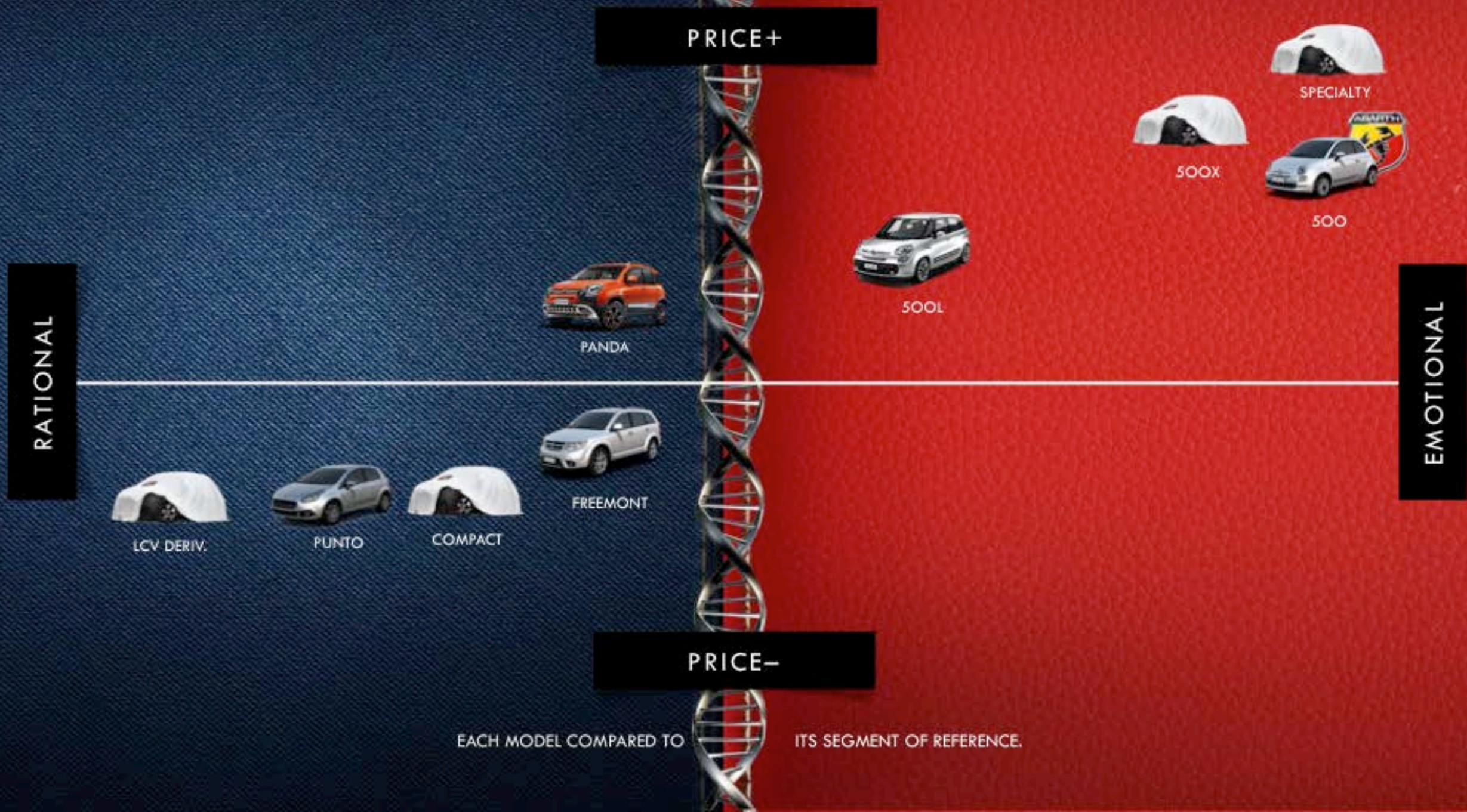


EUROPE

CLARIFY
THE OBJECTIVE

PURIFY
THE DNA





FIAT GLOBAL LRP

2014

2015

2016

2017

2018

LATAM

NEW UNO FL

A-SEGMENT

NEW PUNTO

B-CUV

NEW PALIO

COMPACT PICKUP

NEW GRAND SIENA

NEW SIENA

APAC

AVVENTURA

D SEDAN

NEW PUNTO

OTTIMO

PUNTO

OTTIMO CROSS

NEW GRAND SIENA

NEW AVVENTURA

COMPACT CUV

NAFTA

500X

SPECIALTY

EMEA

COMPACT SEDAN

COMPACT HATCH

COMPACT SW

NEW PANDA

500X

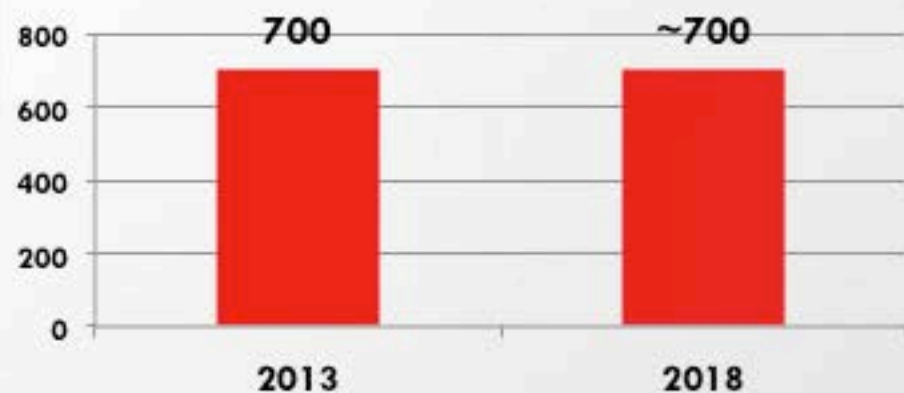
SPECIALTY

B SEGMENT

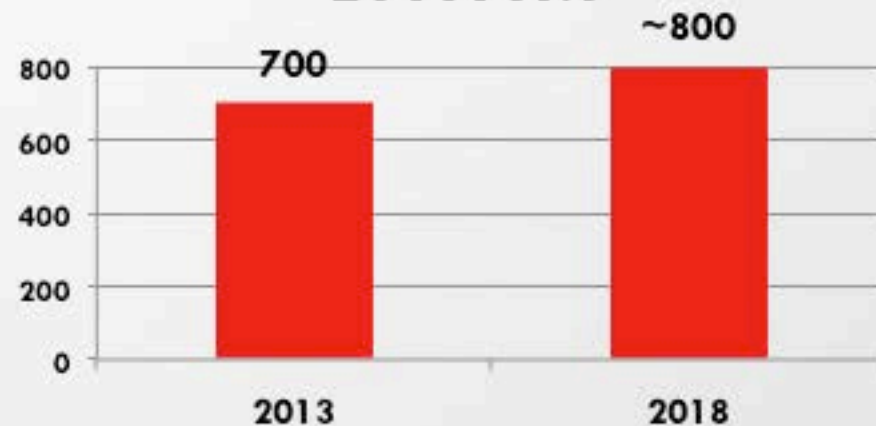
COMPACT CUV

VOLUMES & MIX

EMEA



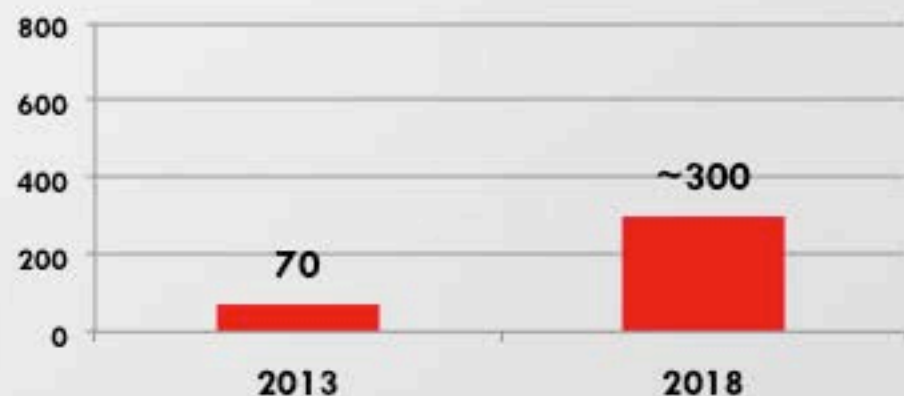
LATAM



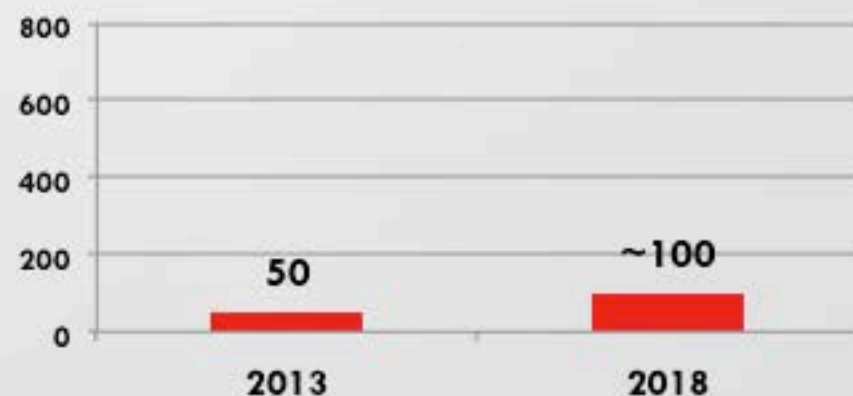
GLOBAL

2013 → 2018
1.5M → 1.9M

APAC



NAFTA



THE DEPLOYMENT

PRODUCT

MARKETING

SALES

PRODUCT

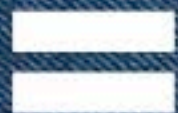
SPACE EFFICIENCY

(roominess, trunk capability)

= aligned with competition



STYLE



TECHNOLOGY

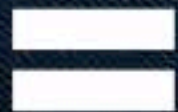


ECONOMY

(fuel efficiency and TCO)



SAFETY



MARKETING

OFFERING

«One Size Fits All»
(1 trim, 2 engines, 4 colours)

«Tailor-Made»
(3 trims, 4 engines, 12 colours)

PRICING

Competitive net price, no bargaining

Content & design focused

COMMUNICATION

Price and product benefits

Attitude and mindset

SALES PROCESS

SUPPLY CHAIN

Build to stock

Build to order

DISTRIBUTION

Primary Network
Secondary Network
A pilot for online sales

Only Primary Network

SALES CHANNEL

Fleet opportunities

Focus on private channel

SALES METHODS

Product walk-around also
focused on key functional
features and benefits

Product walk-around also focused
on design and customization

DEALER REMUNERATION

Based on volumes

Based on quality standards

NETWORK SHOWROOM



NETWORK SHOWROOM



NETWORK SHOWROOM



ONE BRAND

ASPIRATIONAL

FUNCTIONAL



THE PLAN

TWO SOULS

WE

INCLUSIVE

STATUS SIMPLE

THE CAR YOU NEED

LOGIC

ME

EXCLUSIVE

STATUS SYMBOL

THE CAR YOU WANT

MAGIC

LOGIC

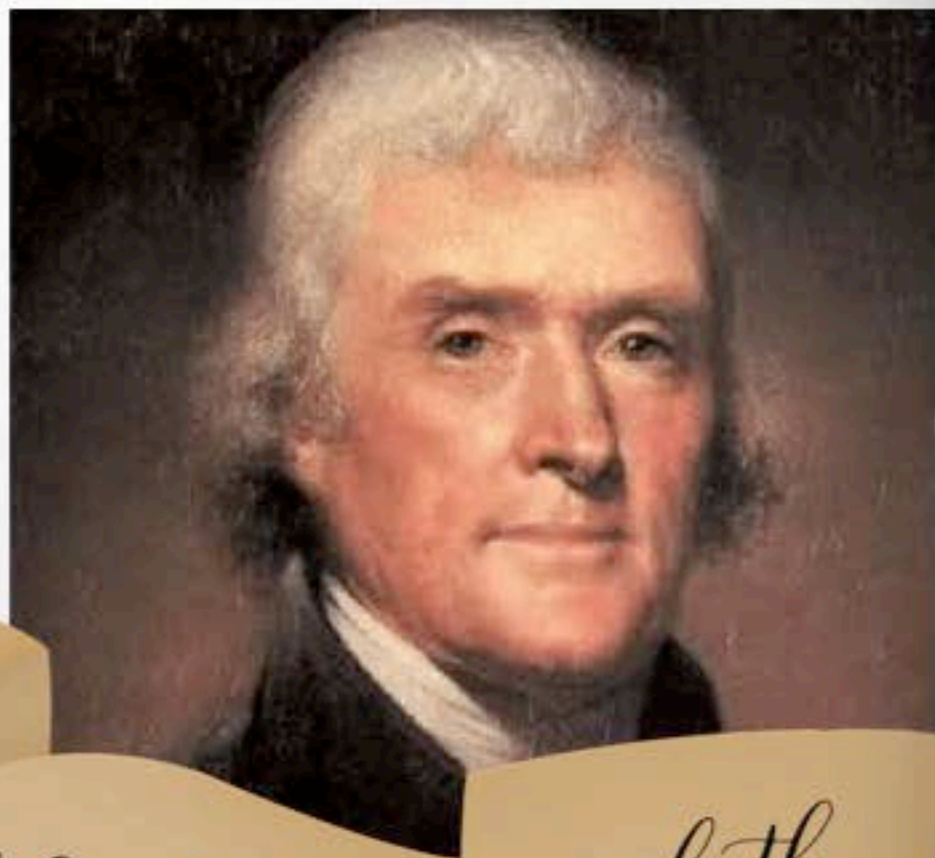
MAGIC

LOGIC
WILL GET YOU
FROM
A TO Z

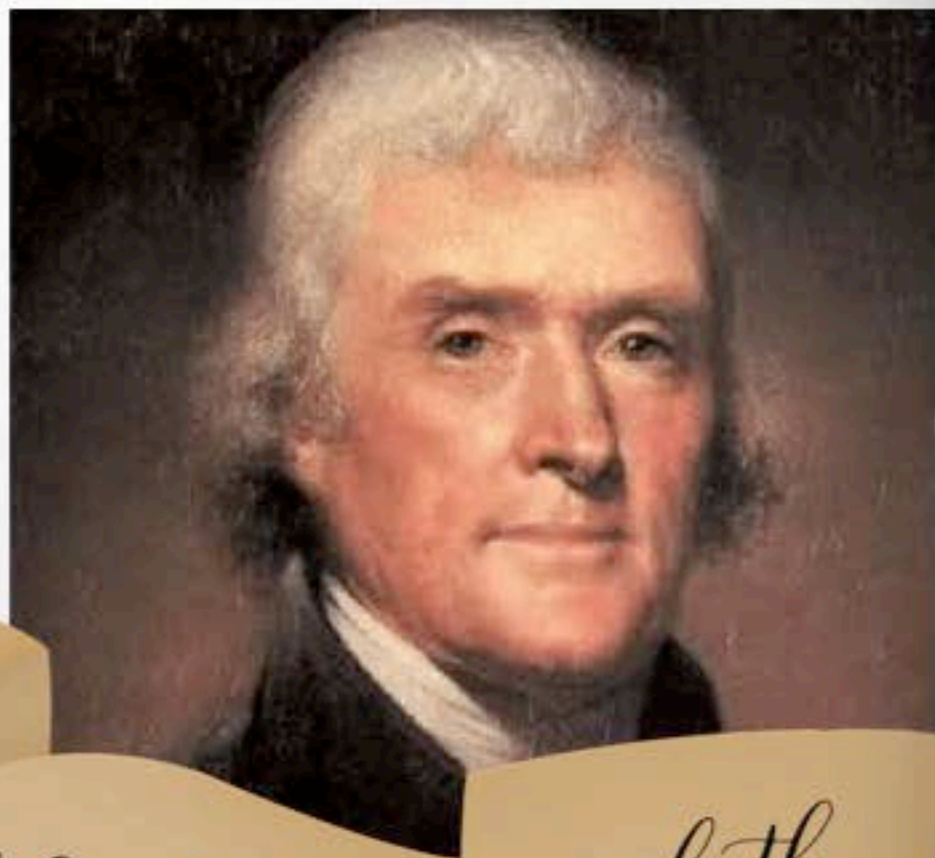
THE
MAGIC
OF IMAGINATION
• WILL TAKE YOU •
EVERYWHERE ELSE

• ALBERT EINSTEIN •





Life, Liberty, and the pursuit of Wealth



Life, Liberty, and the pursuit of Happiness



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